TT EURODRIVE

Renault Group





UPON MY ARRIVAL

I make an <u>appointment</u> with my delivery center or provide <u>my valid flight number</u> at least <u>5 business</u> <u>days</u> before the date I need to pick up my vehicle.

- My center will wait a <u>maximum of 1 hour</u> after the agreed time by phone.
- I will be transported <u>free of charge</u> by shuttle to the delivery center.
- Deliveries will take place daily from 6 AM to 10 PM (except on 01/01, 05/01, and 12/25).
- I will have a personalized briefing on how to use my vehicle.

AT MY RETURN

I make an <u>appointment</u> with my return center at least <u>5 business days before</u> the date I must return my vehicle.

- Returns will be made daily <u>from 6 AM to 7 PM</u> (except on 01/01, 01/05, and 12/25).
- My center will wait a <u>maximum of 30 minutes</u> after the agreed return time.
- I will be transported free of charge by shuttle to my terminal.

Delivery / return number:

+33 (0)4 42 14 31 49

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MARSEILLE AIRPORT - MARSEILLE PROVENCE

MY CENTER

RENAULT EURODRIVE / TRANSCAUSSE

Aéroport de Marseille, Zone les Lavandins - Pavillon médical RD 020H 13700 MARIGNANE, FRANCE

f.de-castro@transcausse.com | +33 (0)4 42 14 31 49

Delivery: Daily from 6 AM to 10 PM (except on 01/01, 01/05, and 12/25).

Return: Daily <u>from 6 AM to 7 PM</u> (except on 01/01, 01/05, and 12/25).

Telephone hotline: Open all year round by appointment only. Monday to Friday, <u>from 9 AM to 12 PM and from 1 PM to 5 PM</u>. Except on public holidays.

No telephone hotline available on the following days:

01/01 - 04/21 - 05/01 - 05/08 - 05/29 - 06/09 - 07/14 - 08/15 - 11/01 - 11/11 - 12/25



FIND MY CENTER

Upon collecting your luggage, contact the center: +33 (0)4 42 14 31 49

Coming from Hall 1 A (International Arrivals):

Call box near hotel phones.

Coming from Hall 3/4 (Domestic Arrivals):

• Call box on a pillar before the hotel phones.

GPS Coordinates: N 43° 26' 596" E 5° 13' 836"

Coming from the terminal:

- Next to the Best Western hotel and Marseille airport.
- At the roundabout, head towards Les Lavandins.

Coming by bus:

 From Saint-Charles station in Marseille or Aix-en-Provence TGV station.